

Hard coding guided tours

A guide on how to manually link to and activate guided tours

Purpose of hard coding guided tours

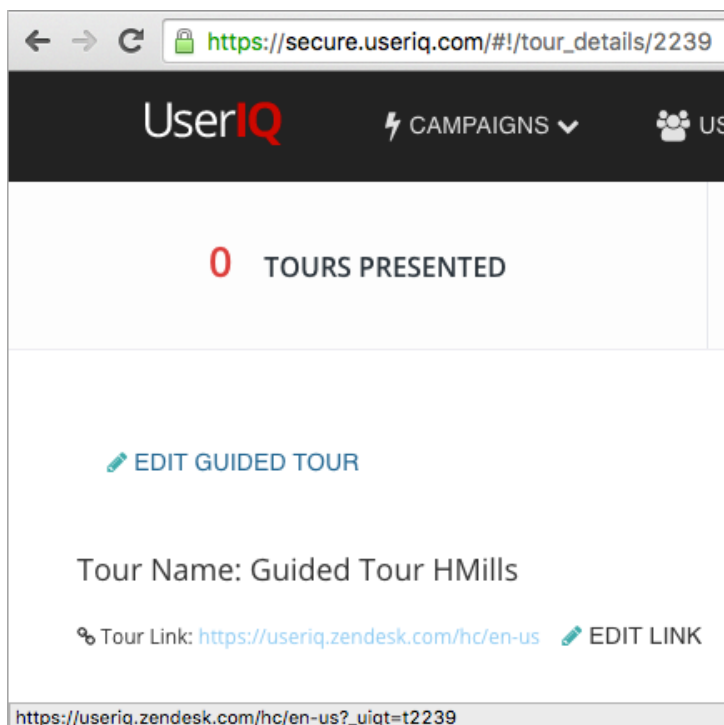
Manually start guided tours

By hard coding guided tours, users can learn or re-learn features of your web app at their own pace. Automatically showing guided tours might not take into consideration users' external, out of application needs. Users may skip crucial information accidentally and may need to learn this information again. Hard coded tour urls can be linked to just like any regular webpage url.

Getting the guided tour URL

The URL for a hard coded guided tour is formatted as

<https://yourwebapp.com/page? uiq=t####>



In this example, the page of the guided tour is <https://useriq.zendesk.com/hc/en-us>

The hard coded link for the tour is https://useriq.zendesk.com/hc/en-us?_uiqt=t2239

The modal identification number is 2239.

The last 4 digits are the modal identification number, and they are the last 4 digits in the address bar of the EDIT GUIDED TOUR page.

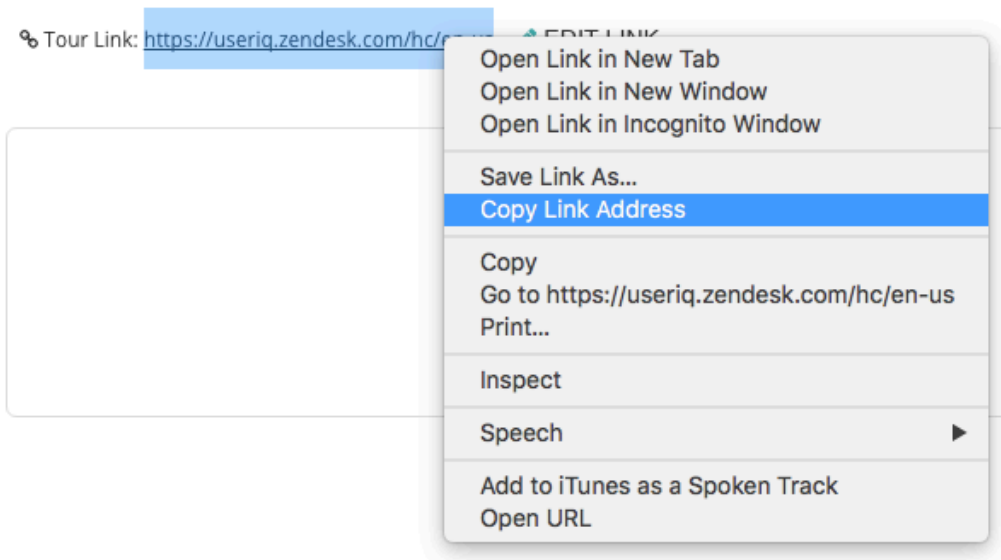
<https://useriq.zendesk.com/hc/en-us> **?_uiqt=t2239**

Creating a tour link

Create a tour link by taking the URL of the page with guided tour and by adding **?_uiqt=t####** to the end of it, where the ### is replaced with the tour's 4-digit modal identification number.

Another way of finding the tour link is to go to the guided tour's Edit Campaign page, right click the link and click "Copy Link Address." Then, you will have the guided tour link copied to your clipboard.

Tour Name: Guided Tour HMills



A hard coded tour should be left in paused mode or in previewed mode, so no one without the direct link will be able to see it.

Hard coding links does not work with wildcarded urls.